

**Sales Policy for  
Granite & Marble**

- 1) All marbles and granites are products of nature and as such may have small cracks, blemishes and voids which are inherent properties in stone and are not considered defects. Variations in color, shade, surface textures and slab thickness are also common in marbles and granites.
- 2) Once a stone has been selected Ideal Tile & Terrazzo Ltd. will make every possible attempt to provide a product that relates to the product initially selected or specified, to provide consistency and matching color, but cannot guarantee an identical color match.
- 3) Our policy on slab selection restricts customers from selecting a specific slab within a bundle. Locations of cuts and joints will be at the discretion of Ideal Tile & Terrazzo Ltd.
- 4) Once the sales contract has been accepted and signed, Ideal Tile & Terrazzo Ltd. will request access to the site for site measuring. At this time you the customer must provide absolutely all details & specifications. Sinks, taps, cook tops (all plumbing) on site for pick up, or have them delivered to Ideal's shop. Additional site visits - we may apply an additional charge to your account. We request that the customer or contractor be present during site measurements to avoid any misunderstanding on details.
- 5) Delivery/completion date indicated is based on all pertinent information being provided to Ideal Tile & Terrazzo Ltd. at time of template. Any delays in providing all pertinent information & all plumbing fixtures (also cook top information) will result in delays in completions.
- 6) During installation marble and granite dust may be present. Ideal Tile & Terrazzo Ltd. will try to minimize the amount, but will not be liable for any clean up costs.
- 7) Ideal Tile & Terrazzo Ltd. does not supply a delivery service unless Ideal Tile & Terrazzo Ltd. supplies the installation. Customers are solely responsible for pick up their own fabricated material and must provide their own A-frames, packing materials and ropes, straps.

Our quotation (contracts) are based on the information provided to Ideal Tile & Terrazzo Ltd. Any changes to specifications, details, sizes or color after acceptance may result in additional costs and delays in completion.

